Q. **Why is the firm conducting this recall?**

A. Horizon Hobby is conducting this recall to keep our customers safe and to prevent the ESC from failing in an unsafe way, which can result in fire and injuries, by replacing the ESC.

Q. **How can I tell if my ESC is affected by the recall?**

A. The recall is limited to the DYNS2201 ESC in the following vehicles: ECX 1/10 LiPo Vehicles ECX03130T1, ECX03130T2, ECX03131T1, ECX03131T2, ECX 03133T1, ECX03133T2, and ECX03154 sold by Horizon Hobby between October 20, 2016 and December 28, 2016. If you have one of these vehicles, the ESC should be returned to Horizon Hobby for a replacement ESC.

Q. **How can I take advantage of the recall?**

A. Complete the electronic return request form by going to the following url and clicking the Return Request Form on the product bulletin:


   After your form is processed, you will then receive a replacement ESC, a prepaid shipping label and return packaging to send in your replaced ESC. If you have any questions, please call Horizon Hobby Product Support at 877-504-0233.

Q. **What is the problem with my product?**

A. There were design flaws and manufacturing quality control issues that caused a waterproofing agent to be poorly applied during production of the DYNS2201 ESCs.

Q. **My ESC appears to be operating okay. Can I continue to use it?**

A. No, even though your product appears to be safe, we are asking all customers to immediately stop using the product and participate in the recall by requesting a replacement ESC and sending back the ESC that came with the vehicles.

Q. **I no longer have the receipt for the product. Can I still receive a replacement ESC?**

A. Yes. You can still request a replacement ESC without a receipt.

Q. **How long will it take for me to receive the replacement ESC?**
A. Please allow 14–21 days from the date you submitted your return request form. We apologize for any inconvenience, and assure you we are working as quickly as possible to repair/replace your product.

Q. *I own other ECX vehicles and or Dynamite ESCs. Are any other products affected?*

A. No. This was a manufacturing issue surrounding only the DYNS2201 ESC that came in the ECX 1/10 LiPo Vehicles. It does not affect any other Dynamite ESCs nor any other ESC that came with any other ECX product at other times.