



**PRODUCT BULLETIN:  
Propeller failure of the BLADE  
350 QX**



September 30, 2013

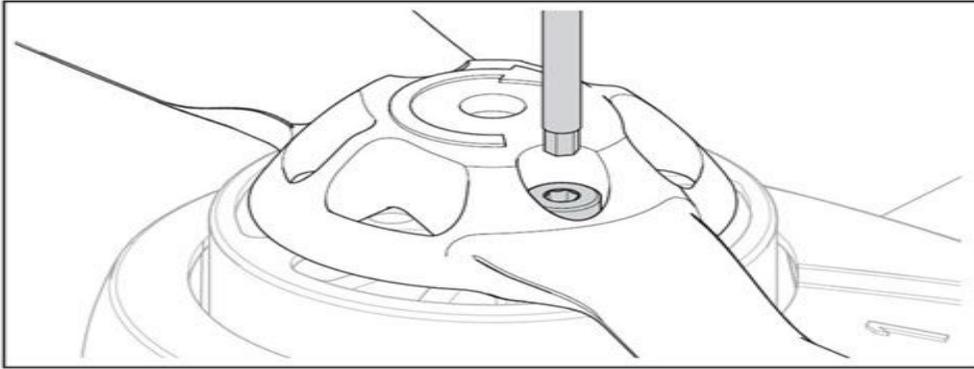
**Product:** Propellers on the Blade 350 QX (BLH7800, BLH7880) not marked with a "B".

**Issue:** Horizon Hobby has received a limited number of reports relating to propeller failures on the Blade® 350 QX quadcopter.

**What To Do:** If you have experienced a propeller issue with the 350 QX, perform the corrective action below. Horizon Hobby will offer replacement propellers and screws at no charge. We anticipate these new propellers will be available in October.

**Corrective Action:**

1. Please complete the electronic Propeller Request Form by [clicking here \[Document attached below main article\]](#) or pasting the link ([http://www.bladehelis.com/ProdInfo/Files/43347\\_B LH\\_350\\_QX\\_Bulletin.pdf](http://www.bladehelis.com/ProdInfo/Files/43347_B LH_350_QX_Bulletin.pdf)) into your browser.
2. Upon receipt of the completed form, replacement propellers will be sent to you.
3. Remove the battery from your 350 QX.
4. Use a 2.0mm hex driver to remove the screws from the propeller hub and remove the propeller.
5. Discard the used screws and propellers (do not reuse).



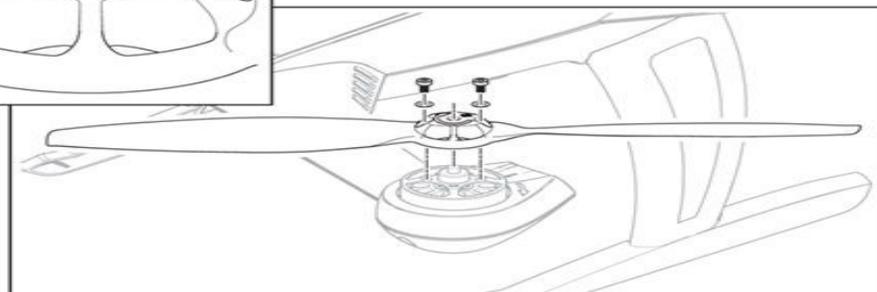
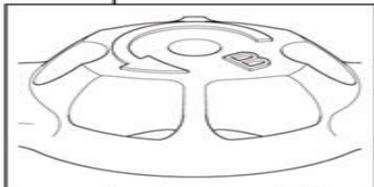
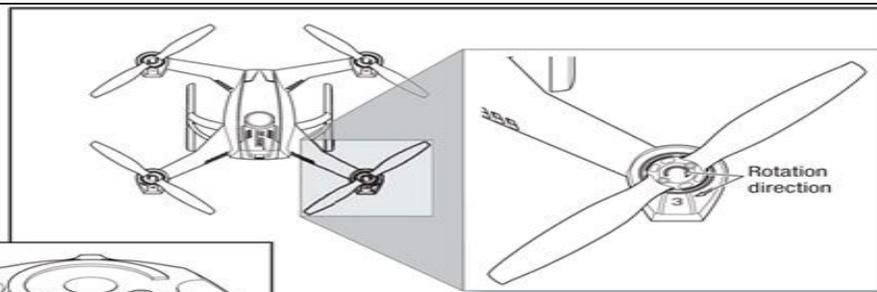
6. Align the new propeller for screw alignment. Ensure correct propeller placement (motor 1 clockwise, motor 2 counterclockwise, motor 3 clockwise, motor 4 counterclockwise).

7. Use the new screws to attach the replacement propeller (shown with a "B") to the propeller hub. ***The supplied screws already have a dry threadlocking compound on the threads. Do not use additional threadlocking compound.***



**WARNING: DO NOT USE liquid threadlocking compound.**

8. Using a 2.0mm hex driver, tighten the screws until just snug and then an additional 1/12 turn. Do not overtighten.



If you have any questions, please call Horizon Hobby Product Support at 888-959-2304.

If you purchased your product outside of US and Canada, please see the retailer or distributor you purchased your product from for assistance.

**We apologize for this inconvenience. Horizon disclaims all liability and warranties for any consumer failing to act upon this product bulletin.**

#### Contact Information

Country of Purchase	Horizon Hobby	Contact Information	Address
United States of America	Horizon Product Support (Product Technical Assistance)	<a href="http://www.quickbase.com/db/bghj7ey8c?a=GenNewRecord">www.quickbase.com/db/bghj7ey8c?a=GenNewRecord</a> 888-959-2304	2904 Research Road Champaign, Illinois, 61822 USA
	Sales	sales@horizonhobby.com 888-959-2304	

**PRODUCT BULLETIN: 2.4GHz Wi-Fi Cameras with the Blade 350 QX**



[Click Here to download the PDF version of this bulletin \[Document attached below main article\]](#)

October 25, 2013

**Product:** 2.4GHz Wi-Fi Cameras (like the GoPro® HERO3) with the Blade® 350 QX

**Issue:**Cameras that transmit live streaming video over 2.4GHz Wi-Fi (like the GoPro HERO3) operate on the same frequencies as most 2.4GHz RC systems, thus saturating the usable frequency band. This can result in severe interference with transmitter RF signals, the GPS system and the onboard compass, which could result in loss of control, property damage and/or personal injury.

**What To Do:** Do not fly the Blade 350 QX quadcopter with an onboard camera while using Wi-Fi streaming live video. Recording video with the 2.4GHz Wi-Fi signal turned off or using the supplied remote to control the camera is recommended.

Camera Setting	
Camera recording video to Card/ Wi-Fi Inactive	OK
Camera recording video using included remote control	OK
Camera Streaming Live Video	NO

If you purchased your product outside of US and Canada, please see the retailer or distributor you purchased your product from for assistance.

**Horizon disclaims all liability and warranties for any consumer who chooses to fly the Blade 350 QX with an onboard camera while using Wi-Fi streaming live video. We apologize for this inconvenience. If you have any questions, please call Horizon Hobby Product Support at 888-959-2304.**

Horizon Hobby	Contact Information	Address
Horizon Service Center (Repairs and Repair Requests)	<a href="https://www.horizonhobby.com/content/_service-center_render-service-center">https://www.horizonhobby.com/content/_service-center_render-service-center</a>	2904 Research Road Champaign, Illinois, 61822 USA
Horizon Product Support (Product Technical Assistance)	<a href="http://www.quickbase.com/db/bghj7ey8c?a=GenNewRecord">http://www.quickbase.com/db/bghj7ey8c?a=GenNewRecord</a>	
	877-504-0233	
Sales	<a href="mailto:sales@horizonhobby.com">sales@horizonhobby.com</a> 888-959-2304	

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Created: 10/2013 43559



**Request Form:** New Propeller Set (Blade 350 QX)

**Consumer Shipping Address:**

Name: \_\_\_\_\_

Street: \_\_\_\_\_

City: \_\_\_\_\_

State/Province: \_\_\_\_\_

Postal/Zip Code: \_\_\_\_\_

Phone Number: \_\_\_\_\_

E-mail (Optional): \_\_\_\_\_

Number of Sets (4 propellers per set, maximum of 2 sets will be sent. If you purchased more than two sets, please contact Horizon Hobby directly): \_\_\_\_\_

Notes: \_\_\_\_\_

**US and Canada Instructions:**

Complete this form (using Adobe Acrobat® or Reader®) and send it to Horizon Hobby using the "Submit by Email" button, or fax it to 800-661-2026. If you have any issues filling out and submitting the request form, please call Horizon Hobby at 888-959-2304. Upon receipt of the completed form, Horizon Hobby will provide replacement propellers and screws. Please allow 14-21 days for processing.

**Outside the US and Canada Instructions:**

For anyone outside of the US and Canada, please contact the local retailer or distributor where you purchased the product.

[Submit by Email](#)

# PRODUCT BULLETIN: 2.4GHz Wi-Fi Cameras with the Blade 350 QX



October 25, 2013

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**What To Do:** Do not fly the Blade 350 QX quadcopter with an onboard camera while using Wi-Fi streaming live video. Recording video with the 2.4GHz Wi-Fi signal turned off or using the supplied remote to control the camera is recommended.

Camera Setting	
Camera recording video to Card/ Wi-Fi Inactive	<b>OK</b>
Camera recording video using included remote control	<b>OK</b>
Camera Streaming Live Video	<b>NO</b>

If you purchased your product outside of US and Canada, please see the retailer or distributor you purchased your product from for assistance.

**We apologize for this inconvenience. Horizon disclaims all liability and warranties for any consumer who chooses to fly the Blade 350 QX with an onboard camera while using Wi-Fi streaming live video.**

**We apologize for this inconvenience. If you have any questions, please call Horizon Hobby Product Support at 888-959-2304.**

## Contact Information

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United States of America	Horizon Product Support (Product Technical Assistance)	<a href="http://www.quickbase.com/db/bghj7ey8c?a=GenNewRecord">www.quickbase.com/db/bghj7ey8c?a=GenNewRecord</a>	4105 Fieldstone Rd Champaign, Illinois, 61822 USA
		888-959-2304	
	Sales	<a href="mailto:sales@horizonhobby.com">sales@horizonhobby.com</a>	
		888-959-2304	