

FAQSFrequently Asked Questions



I JUST RECEIVED MY APEX AND IT WILL NOT TURN ON. WHAT SHOULD I DO?

The Apex uses a lithium rechargeable battery. These batteries are shipped from the factory with a minimal amount of charge. Sometimes this charge is used up during production testing. We recommend charging the Apex for 4 to 5 hours prior to use to ensure a full charge. The battery icon on the LCD will blink to indicate that charging is in progress.

APEX IS SAID TO FULLY CHARGE IN 4 TO 5 HOURS. MINE HAS BEEN PLUGGED IN FOR 6 HOURS AND IT DOES NOT SEEM TO BE CHARGING VERY FAST. WHAT SHOULD I DO?

The rapid charging system in Apex requires 500 ma. (1/2 ampere) to achieve the fastest charge. Most wall chargers can supply this amount of current. Older USB chargers may only be able to charge 100 ma. If you find the charging slower than expected, try another voltage converter. It is also best to avoid devices such as a computer terminal or hub that allow more than one USB cord to be connected. These devices often limit the amount of power available. Your Apex should be switched off during charging to speed the charging process.

HOW LONG WILL A CHARGE LAST ON MY APEX?

The Apex battery is designed to provide approximately 15 hours of operation from a full charge. This time will vary since different operating frequencies and backlight settings will change the amount of power required.

WHAT KIND OF LIFE CAN I EXPECT FROM MY APEX BATTERY? I HAVE HAD OTHER RECHARGEABLE DEVICES THAT RUN DOWN AFTER ONLY A YEAR OR SO.

The Apex battery is the same battery type used in most cell phones. These batteries hold their charge well when stored and provide many charge/discharge cycles and therefore a long life. Based on the information received from the battery manufacturer, one could expect that after operating the Apex for 8 hours per day 5 days per week, the batteries would still have 80% of their capacity after 4 years. This is no guarantee but is a good indicator that the batteries will last a long time.

CAN I CHANGE THE APEX BATTERY?

Changing the battery is not too difficult but if ever needed, this is best done by the Garrett factory or a certified Garrett service center that has the proper tools and knowledge.



